Document AQP07

Assessment Centre: Complaint by candidate complaint

Candidates who wish to launce complaints about any aspect of the EISA process, the conduct of invigilators or otherwise must be allowed to do so in writing and sign it along with the invigilator. Complaints may also be launched later to reach the Assessment Centre not later than 10 working days after the EISA. This may be done in hard copy or by email.

All complaints have to be forwarded to the office of the AQP.

**I, the undersigned, hereby wishes to launch a complaint to be considered by the Assessment Centre of the following incident that occurred at the EISA**

Site ................................................ (place) on ................................................ (date)

Description of the alleged incident, act of misconduct:

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Full name ......................................................... ID nr ...............................................(

Signed ............................................... Date ………………………………….

Invigilator ........................................

Note by Invigilator:

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Signed ............................................... Date ………………………………….